

FAQ

Short answers to the questions applicants ask most.

How do I apply for a home?

Find a property in the Marketplace and select **Apply**. Then answer the questionnaire and send your application. See [How Applying Works](#).

Why do I have to pay a fee?

The background check has a one-time fee. You pay it so your screening can run. See [Background Check](#).

Can I finish my application later?

Yes. Your answers are saved. Open your [Renter Dashboard](#) and select **Resume** on the item you started.

Can I apply to more than one property?

Yes. Apply to as many as you like. Each application is tracked on your Dashboard.

How do I know where my application stands?

Your [Renter Dashboard](#) shows every application, and each application shows its **status**. See [Your Application](#).

Where are my documents?

Your files are grouped by property under [Documents](#).