

# Overview & Inheritance

Scoring is how LeaseOps ranks your applicants for you. You decide what a strong applicant looks like — the bar to clear, the score to start from, and the points each answer earns. LeaseOps then scores every applicant the same way, so your decisions stay fair and consistent.

“ ? Screenshot: the Questionnaire Scoring Rules screen.

## Decide where a rule applies

You set scoring at one of two levels. Choose the level that matches how much you want to reuse.

- **Portfolio** — one shared rulebook. Every property follows it. Best when your properties screen the same way.
- **Property** — a rulebook for one property. Best when a property needs its own approach.

A property follows the portfolio's scoring by default. While it does, the screen tells you so, and gives you two moves:

- **Edit shared scoring in Portfolio Settings** — change the rules for every following property at once.
- **Customise for this property** — give this one property its own rules.

If a property already has its own rules, you can **Re-inherit** to drop them and follow the portfolio again.

## Expect a review

Your scoring changes may go to LeaseOps before they take effect. A banner shows where they stand:

- **Pending** — we are reviewing. The changes are not live yet.

- **Rejected** — we could not approve a change. The banner explains why, so you can fix it.

## Where to go next

- **Pass Score & Starting Points** — set the bar and the starting score.
- **Rules by Question** — set the points for each answer.

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