

Troubleshooting

Common problems and how to fix them.

An owner's change hasn't taken effect

It is likely still in a review queue. Check the [Admin Dashboard](#), [Scoring Review](#), or the property's [Listing Page Content Review](#). A change is live only after it is approved.

A property won't publish

Open [Publish Requirements](#). The screen shows which requirements the property has not met. Clear each one, then publish.

An owner says their listing is missing content

Check the property's [Listing Page Content Review](#). If a section was rejected, it went back to the owner with feedback and needs resubmitting.

I can't find a setting

Platform-wide rules live under [Settings](#). Property-specific settings live on the property itself. See [Property Overview](#).

The review queue looks empty

When nothing is waiting, the Dashboard reads **"No portfolio changes are waiting for review."** That means you are caught up.

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