

# Policies

The rules that govern how the team approves and publishes.

## Owner changes are reviewed before they go live

Owners submit changes; the team approves them. This keeps listings accurate and compliant.

- **Listing content** — reviewed section by section before a listing publishes.
- **Scoring changes** — reviewed before they take effect.

Approve a change to make it live. Reject it with **feedback** so the owner knows what to fix.

## Publishing is gated

A property can only publish when it meets every active publish requirement. Set these gates in [Publish Requirements](#). Turning a gate on affects every property that does not yet meet it.

## Scoring follows housing law

The master scoring rubric is built to follow housing law. Manage the laws in [Housing Laws](#) and the rubric in [Master Questionnaire](#).

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